

COVID 19 - Store Opening Status at IGDS Department Stores in the World by Company

25 May 2020



IGDS Department Stores	Country	Stores Status	Planned reopening Date	Comments
Al Tayer	UAE	open	n/a	In Malls and retail stores, masks mandatory; sanitization of items tried; people aged over 60 and children under 12 are disallowed. Total opening time limited to 10 hours.
Attica	Greece	open	n/a	
Balian Group	China	open	n/a	New closing schedule at 20:00 instead of 22:00. Reduced leasing fees.
Blue Salon	Qatar	open	n/a	Reduced workforce. 3-month release subsidies by government. Imported food items tax free.
Boyner	Turkey	open	n/a	
Brown Thomas	Ireland	closed	until further notice	Only online business activity.
Central	Thailand	open	n/a	
Coin	Italy	open	n/a	
David Jones	Australia	open	n/a	
De Bijenkorf	The Netherlands	open	n/a	
Ermes	Cyprus	open	n/a	
FEDS	Taiwan	open	n/a	
Galeria Karstadt Kaufhof	Germany	open	n/a	
Globus	Switzerland	open	n/a	
GUM	Russia	closed, except food	until 31 May	Food Hall is open
Holt Renfrew	Canada	open		
J Ballantyne	New Zealand	open	n/a	
J.Front Retailing	Japan	all stores should be open by end of May	n/a	State of emergency lifted on 25/5 for all remaining areas.
Jamilco	Russia	closed	until further notice	Staff sent to holidays from 28 March. HQ staff still working.

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Jelmoli	Switzerland	open	n/a	
Kastner & Öhler	Austria	open	n/a	Sanitary measures, including mandatory masks for customers and employees, count of people in store, regular store disinfection, every 2nd changing room closed.
Kaubamaja	Estonia	open	n/a	
KL Sogo	Malaysia	open	n/a	
Kotva	Czech Republic	closed	n/a	Store refurbishment.
Le Bon Marché Rive Gauche	France	open	n/a	
Liverpool	Mexico	closed	n/a	Push online sales. Shut down of all other campaigns.
Lotte Department Stores	South Korea	open	n/a	New opening time 11am to 7pm on Monday to Thursday; up to 8pm on Friday to Sunday. Closing of store for one day for decontamination when one person is confirmed positive.
Matahari	Indonesia	most of the stores are closed	n/a	E-commerce available. Opening depends on authorisation from local authorities
Nordstrom	USA	selected stores open	n/a	Some stores reopened in the following states: AZ, CO, FL, GA, KS, NC, NV, OH, TN, TX & UT. Other stores are also preparing their reopening when local governments allowed it and when right safety measures are in place.
Odel	Sri Lanka	open	n/a	
Paris	Chile	start reopening stores	n/a	
Parkson Malaysia	Malaysia	open	n/a	New opening hours from 10:am to 19:00
Printemps	France	open, except in Paris area	n/a	Pintemps stores could reopen except in Paris area where stores larger than 40'000m2, or located in a mall above that limit, remain closed. Opening limitation should be lifted by 10 July. In Paris area, only the store in Nation is open.
Rinascente	Italy	open	n/a	
Robinsons	Singapore	closed	1st June	Focus on online business.

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Rustan	The Philippines	open except in Manila and Cebu	n/a	Push online business, home delivery. Manila and Cebu regions are still under confinement.
Salling	Denmark	open	n/a	Indications on the website of the pic hours to help customers prepare their visit.
Selfridges	England	closed, except Food	until further notice	Focus on online business for the rest of the assortment; food hall in London is open.
Shoppers Stop	India	most stores closed; open in green zones	until further notice	Openings depends on decision from local governments.
The KaDeWe Group	Germany	open	n/a	
Wangfujing	China	open	n/a	Most HQ staff still works from home (40% only at office). Staff wears mask, strong sanitary measures (washing hands, temperature taken 4/5 times per day, wearing gloves). Opening hours reduced to 10:00 to 17:00 at most stores. Very low traffic in store.
Wing On	Hong Kong	open	n/a	Normal operation - stores open from 10am - 10pm. HQ and offices open. Hourly cleaning. Alcohol sales banned.
Woolworths	South Africa	open	n/a	Hand sanitisers in the stores and at entrances, no mask and gloves for employees. Bra-fit and measuring services closed. No food demos.